



HEALTHCARE SERVICES EMPLOYEES' UNION  
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Date : 15 June 2010  
To : HSEU Members  
Singapore Health Services

Dear Comrades

**SETTLEMENT OF SINGAPORE HEALTH SERVICES FY2009 BONUS**

On 26 May 2010, the Union served notice for negotiation to the Singapore Health Services on the FY2009 bonus in accordance with Section 18 of the Industrial Relations Act.

In FY2009, financial and non-financial key performance indicators in the balanced score-card and the individual employees' work performance have a strong impact on the performance bonus payment.

On the whole, institutions have performed well and we are glad to have reached an agreement with the SingHealth management on a bonus to be paid out to all eligible staff. The average performance bonus payout by SingHealth and its institutions is 2.3 months plus \$300. Better performers will receive a higher quantum of performance bonus payout.

The Union is of the view that this has been a fair settlement.

We urge all healthcare staff to think 'Cheaper, Better, Faster', continue their good work towards higher productivity and bring SingHealth to greater heights.

**WE WOULD LIKE TO SINCERELY THANK OUR MEMBERS FOR YOUR  
STRONG AND CONTINUOUS SUPPORT TOWARDS HSEU!**

Yours Fraternally

Ms Diana Chia  
General Secretary

Cc Branch Secretary